



US Action Team

Frequently Asked Questions



What's the cost?

How do I make my payment?

Some home builds have a cost associated with participation. Appropriate fees cover local transportation, housing, food, equipment, and site supervision. When fees apply, they will be listed on the registration page for that project.

Are there age requirements?

Do I need to sign a release?

Participants must be at least 18 years old, but on some builds youth ages 16 and 17 may participate if accompanied by a parent, legal guardian, or duly authorized group leader. IOCC requires a release for every participant. We'll email you all the paperwork once you've completed the registration. There's no maximum age!

Which airport do I fly into?

When should I arrive and depart?

The preferred airport for your site will be sent to you after you register; let us know if you prefer to drive. Please plan to arrive between 10 am and 3 pm the Monday of your build week and to depart Saturday morning by 12 noon. Note that depending on when you and the rest of the team arrive/depart, there may be significant down time at the airport.

You're welcome to arrive before or stay after the work week on your own; however, IOCC will not cover expenses or provide itinerary before or after the scheduled volunteer days.

If arriving outside suggested travel parameters, volunteers must arrange their own transportation to the appropriate area. Once you arrange travel, please share your itinerary with IOCC staff at volunteercoordinator@iocc.org.

What are accommodations like?

IOCC secures group housing accommodations for the week. To help keep costs low, housing is congregate, such as in a church. Each individual will have their own bed or air mattress; however, teams often sleep in a large room with other people. Males and females have separate sleeping areas and restrooms. You'll have access to a private shower and communal restroom. IOCC will send you a detailed packing list before departure. All housing has COVID-19 mitigation measures in place in accordance with CDC guidelines.

What's the schedule like during the week?

Schedules vary by week and location. The week will begin with orientation on Monday, work Tuesday through Friday, with a departure on Saturday. A typical day starts on the worksite at 8:00 am, with work until 4:00 pm, and rest, prayer, and debriefs in the evening.

IOCC is committed to following local and federal safety regulations related to COVID-19 in the US, and we are prepared to adjust activities as needed.

Whom should I contact at IOCC with other questions?

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US Programs Volunteer Deployment FAQ | COVID-19 Response



What PPE is provided, and what do I need to bring?

IOCC provides gloves, Tyvek suits, eye protection, N95 masks, cloth face coverings, hand sanitizer, disinfectant wipes, and tissues on the worksite.



You are welcome to bring a reusable mask for the work site or other areas you choose to wear one. You may also bring other PPE from home, such as work gloves, if you have a pair you like.

How is IOCC minimizing risk of exposure for me and other volunteers?

All staff and volunteers should abide by guidelines set forth by the CDC in regard to travel, activities, and group gatherings. In all instances, those who are experiencing symptoms should not attend.

All staff and volunteers receive a predeployment briefing covering awareness, symptom recognition, physical distancing methodology, proper use of PPE, hand hygiene, respiratory precautions, and steps and reporting procedures if you become ill during deployment.

At the worksite, all volunteers and staff must follow current CDC and local health-safety guidelines.

What happens if I or another volunteer becomes sick?

All staff and volunteers must practice duty of care, notify IOCC supervisors at the site immediately, and take necessary precautions if they become ill during deployment.

Will all work be done outside? Am I safe if I have to work inside a home?

Work can be inside or outside of a home on the worksite. IOCC continues to recommend adequate distancing when recommended by the CDC and will provide N95 masks upon request.

What happens if someone on the worksite isn't following these guidelines?

We want to make sure everyone stays safe on the worksite. Please elevate your concern to your team leader so they can handle the issue accordingly.



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