

## Jordan

IOCC has operated in Jordan since 2005, offering humanitarian aid and development assistance to help Jordanians and refugees improve their lives and livelihoods. Following the outbreak of the Syria crisis in 2011, IOCC scaled up activities in both refugee camp and urban settings, where most refugees live. IOCC's work in Jordan prioritizes serving and creating opportunities for people with disabilities, ensuring shelter and addressing basic needs, establishing sustainable livelihood opportunities, and supporting long-term food security and agriculture while promoting improved natural-resource management. IOCC's work has included support from the Austrian Development Corporation, Diakonie ACT Austria, Embassy of Japan, the US government (State Department Bureau of Population, Refugees, and Migration [PRM]), and other international and private donors. IOCC works closely with relevant Jordanian governmental entities, including the Ministries of Health, Social Development, Planning & International Cooperation, Education, Labor, Agriculture, and the Higher Council for the Rights of Persons with Disabilities. Since its establishment, IOCC has supported the Orthodox Church's work in Jordan by implementing educational activities and providing nonfood items (e.g., school kits, hygiene kits, quilts) to reach those most in need.

### Emergency Preparedness and Response

IOCC works to assist Jordanians and refugees of any nationality through innovative cash programming in Jordan.

Since 2015, IOCC has provided cash assistance to more than 26,500 refugees and vulnerable Jordanians. Whether distributing prepaid cards to help cover seasonal winter expenses, providing funds to meet urgent needs in the midst of a global pandemic, or covering rent or utilities so families can stay in their homes and focus on other pressing needs, IOCC's cash assistance programming ensures that

families' basic needs are met. In response to displacement, IOCC has also rehabilitated rented homes, ensuring that refugees and vulnerable host community members have safe, weather-resistant housing in exchange for reduced rent and secure tenancy.

In Azraq Camp, IOCC is working to build new shelters, rehabilitate shelter flooring, and construct ramps to make shelters accessible for refugees with disabilities. Since 2015, IOCC has rehabilitated shelters for more than 1,600 people.



## Serving People with Disabilities



Following a community-based approach, IOCC offers health, protection, and education services for Jordanians and refugees with impairments and disabilities.

IOCC provides disability services throughout Jordan, including in Azraq Camp since 2017, and has reached more than 75,000 people. IOCC has equipped diagnostic clinics in six locations, along with a mobile clinic, to enable improved provision of services for PWDs. IOCC's disability specialists, as well as its local partners, have provided assistive devices such as hearing aids, glasses, low-vision devices, wheelchairs, mobility aids, and prosthetics to nearly 20,400 refugees and Jordanians with disabilities. IOCC also arranges for consultations with specialists, provides needed medications, and facilitates surgeries for those in need of more specialized care.

Diagnosis and treatment are complemented by rehabilitation services, such as speech therapy, occupational therapy, physical therapy, and special education. IOCC has provided these sessions to more than 6,700 refugees and Jordanians, equipping them to better participate in society. The organization has raised community awareness about disabilities, promoted inclusion, formed support groups for those with disabilities, and conducted trainings and awareness-building campaigns on child protection and gender-based violence.



IOCC also supports caregivers of those with disabilities. Counselors provide one-on-one psychosocial support sessions to PWDs and caregivers in need (more than 2,700 people to date). Disability specialists host workshops to equip caregivers with the skills to continue supporting PWDs once they complete their rehabilitation program.

IOCC has worked with the Ministry of Health to train staff in community-based rehabilitation to better provide health services to PWDs, as well as sign language for ministry staff across the country. IOCC supports school staff, principals, and teachers on improving inclusion of children with disabilities in the classroom through trainings, as well as accessibility enhancements at public schools. All activities are implemented in close coordination with relevant ministries and Jordan's Higher Council for the Rights of Persons with Disabilities.





## Sustainable Livelihoods

IOCC implements sustainable livelihood activities for refugees and vulnerable Jordanians in Amman, supporting increased income and linkages with formal work opportunities.

Since 2017, IOCC has engaged approximately 3,000 people in economic empowerment activities. Livelihood programming has included individual job coaching, employability skills training, vocational training at a local institute, job fairs to connect with employers, internships with local companies, small grants to start businesses, and livelihood support groups. IOCC also promotes inclusion of persons

with disabilities in the workforce through awareness raising among both community members and employers. IOCC has also supported people over the age of 60 to stay active and productive with new skills, while connecting them with peers and income-generation opportunities.

IOCC is also working to engage women in non-traditional fields of work where there is a demand for their services, such as shelter rehabilitation. IOCC is engaging 60 women in vocational training where they can build new skills and become equipped to improve the shelter stock in their own communities.



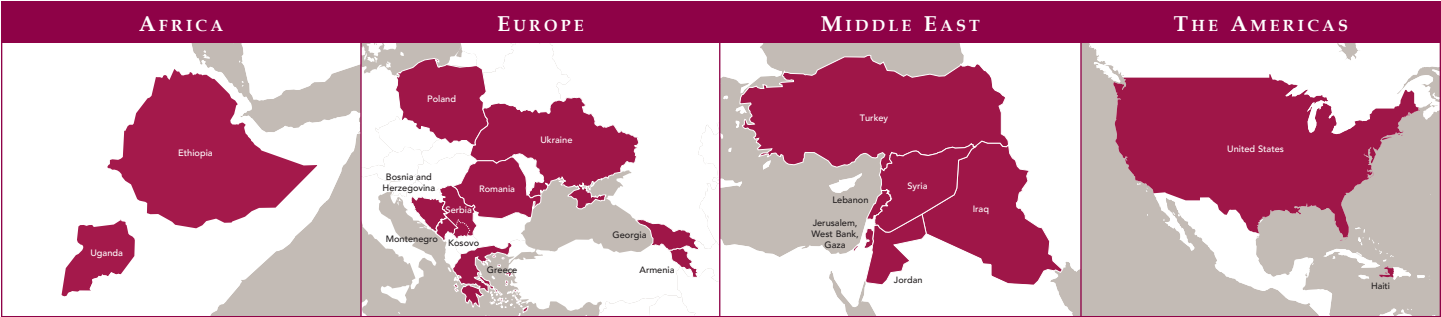
## Food Security and Agriculture



To increase farming families' production so that they can feed themselves and generate more income, IOCC has trained farmers in animal husbandry and water conservation. IOCC has supported farmers to establish water catchments for reliable irrigation and greenhouses for increased productivity, in addition to supplying farmers with cows, chickens, or goats so they can build up their herds – and their livelihoods. IOCC has also provided small grants to farmers to support increased income-generation activities. Additionally, IOCC has worked directly with farmers and led awareness raising at the community level on improved management of Jordan's scarce water resources.



# Active Worldwide Programs



- Ethiopia
  - Uganda
- Armenia
  - Bosnia and Herzegovina
  - Georgia
  - Greece
  - Montenegro
  - Poland
  - Romania
  - Serbia including Kosovo
  - Ukraine
- Iraq
  - Jerusalem, West Bank, Gaza
  - Jordan
  - Lebanon
  - Syria
  - Turkey
- Haiti
  - United States



● Emergency Preparedness & Response .....	110,270
● Sustainable Livelihoods .....	26,290
● Food Security & Agriculture.....	108,902
● Health .....	742,444
● Other (Education, Nonfood Items, Shelter, Protection) ....	159,618

## IN 2024, IOCC SERVED 1,147,524 PEOPLE WORLDWIDE

*IOCC was established in 1992 and is the official humanitarian organization of the Assembly of Canonical Orthodox Bishops of the United States. IOCC provides emergency relief and development assistance to those in need worldwide, without discrimination, and strengthens the capacity of the Orthodox Church and local NGO and community partners. Its global operations are managed from its headquarters in Baltimore, Maryland, in the United States, with field offices in Eastern Europe, the Middle East, East Africa, and the US. Since its founding, IOCC has distributed more than \$858 million worth of aid in over 60 countries around the world, and has extensive experience implementing programs in partnership with United States government agencies (USAID, BHA, PRM) and the United Nations (UNICEF, WFP, UNHCR, OCHA), as well as with European and international donors.*